### Agenda

**Item 1:** Approval of Minutes (5 minutes)

- **Description:** Review and approval of minutes from 1-12-12 meeting

**Action Items:**

**Item 2:** Announcements (10 minutes)

- **Description:**
  1. Schedule
  2. TTVN Conference

**Action Items:**

**Item 3:** New IT trends (5 minutes)

- **Description:** This will be a recurring segment of our meetings to briefly share or discuss a new trend in IT

**Action Items:**

**Item 4:** Self-service password reset (30 minutes)

- **Description:** Willis would like input on best ways to identify people who need password changes and have not signed up for self-service password changes.

**Action Items:**

**Item 5:** Results of CIS Communications survey (40 minutes)

- **Description:** Allison will share the results of a CIS survey done in the fall and solicit suggestions for improvements

**Action Items:**