Agenda

Item 1: Approval of Minutes (5 minutes)
Description: Review and approval of minutes from 9-26-13 and 10-10-13 meetings.
Action Items:

Item 2: Announcements (5 minutes)
Description:
Action Items:

Item 3: IT Trends / Innovative Activity (10 minutes)
Description:
Action Items:

Item 3: Service Desks (20 minutes)
Description: Review recent presentations
- AgiLoft
- Novell
- Service Now
- Unified service desk
Action Items:

Item 4: Encryption SAP (30 minutes)
Description: Discuss pending changes and impact on IT – Willis Marti
Action Items:

Item 5: Sub Committee Updates (10 minutes)
Description: Essential Elements
Action Items:

Item 7: Open Discussion (10 minutes)
Description:
Action Items: