Please sign in:

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<th>Members</th>
<th>Regular Attendees</th>
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<tr>
<td>Chad Ballenger</td>
<td>Kevin Davis</td>
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<td>Dan Basile</td>
<td>* Juan Garza</td>
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<td>Erick Beck</td>
<td>Mark Harris</td>
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<td>Andy Bland</td>
<td>Brad Hoover</td>
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<td>Aaron Brender</td>
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<td>Casey Bryan</td>
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<td>Becky Carr</td>
<td>Adam Mikeal</td>
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<td>Bill Chollett</td>
<td>John Norton</td>
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<td>Jim Culver</td>
<td>Ed Pierson</td>
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Also in Attendance:  Carl McKneely, Leslie Lenser, Tom Golson, Kyle Page for Juan Garza, James Lund, Susan Neitsch, Jennifer Bayer (recorder)

Item 1: Approval of Minutes (5 minutes)

Minutes not ready for review. Review deferred to next meeting.

Item 2: IT Trends / Innovative Activity (10 Minutes)

Bill - Library is starting program to get a third/year of employees a mobile tablet. Several different choices. Idea is to get them to think more like our customers who have mobile devices. What new business processes can they come up with? It was estimated that 20% of people who came in didn't have any type of smart mobile device.

Willis - everyone should learn Python because an open source version of how to diagnose and get into internal car network being released. Hacking your car. Black hat Asia release. Providing the code so you can talk to your internal system. Some already doing this, yes you can brick your car.

Debra - incident management software applications. Three that they've looked at, if you have suggestions let her know.

Leslie Lenser - system IT contracts are available at system IT site by Friday. WebEx contract, SiteImprove, Synclicity, and Cisco SmartNet. Access is through NetID. Formal announcement in blog on Monday morning. Ron - question about WebEx contract – answer, sign up for the module you need.

Ed - how many devices are people assuming will be carried per person in next couple of years? 3-4. Impact of wearable on that thought process.
Adam - apple watch doesn't have wireless connection, just bluetooth. Is there a trend in wearables?

**Item 3: Announcements (10 minutes)**

Allison - working on website hoping to launch in May; help walk students and parents through tech recs and requirements on campus. Does any other college or major department have a requirement of hardware or software? If you do, send it to Allison by end of next week so we can make sure students are aware of these requirements. Your requirements should be on a website we can look to. Per help desk, BYOD page may need to have info added.

Adam - ARCH has requirement to bring own laptop. Lot of questions and frustration.

Discussion over requirements. Will you provide general direction - been going back and forth. Hesitant to make a recommendation. May create generic document on Help Desk Central for general student requirements.

IT Forum - still soliciting ideas or topics. Nothing set yet.

Jim - project portfolio management selection committee - please participate in survey regarding requirements we've selected.

Adam - software licensing - Adobe - trying to wrap up a consolidated license program for A&M for Creative Cloud suite. If your unit purchases more than just a handful, please email Adam to get contact info. Potential of site license for campus. Agreement would be beneficial.

Judith Lewis - Pluralsite- training. trying to gain interest in merging orders to obtain better pricing. Is focused more on programming than other sites. Contact Judith Lewis if this would be useful. CBT Nuggets, Lynda

Debra - launched review for incident computer use on Policy Hub. Please look and review it. Closes on Friday April 3rd. Preparing a digital signature SAP. Should be up for review after incidental use closes

**Item 4: CAS Upgrade (Tom Golson and Susan Neitsch)**

Presentation about CAS Upgrade and DUO. DUO is a cloud based provider of two factor authentication. Won't provide for windows desktop. Presentation and handouts. Examples. How to enroll website: gateway.tamu.edu/duo-enroll.

Some question about implementation. Concerns about giving multiple ones to students. NEO is recommended. What happens if it gets lost - report and it’s unassociated from the account. NetID token - have configured self-service so if you lose device but have other mechanism, you can go in and remove one of the tokens. Is still a gray area for some of the policy practices. Meaningful identify management is not a process that happens in a vacuum. Integration up and down the vertical of the business. Recommended for controlling access to servers.

Roll out that happened over spring break - enabled DUO for CAS. Anything that uses CAS now, can use push to smart phone. Would encourage you to push staff to enroll. Enrollment is open, just not heavily marketed. If you run applications protected by CAS - there is an additional payload attribute
that describes whether someone logged in using two-factor authentication. It is an internal process deciding which applications need two factor login. You will have to request attribute release. May - switching to SHA-2 signed certificate. Please do not wait until May to look at it.

Trying to get certified for higher security accounts. Duo is big part of that. Bronze and Silver NetID accounts - silver requires two factor. Discussion on identity agent progress.

**Item 5: Infrastructure Updates (Cheryl Cato)**

Cheryl - have analyzed RFP - has 3 components - focused on phase 1 on data center redevelopment. Stakeholder committee went through RFPs and made recommendations on how to proceed. Preparing the package to go back to contracts and purchasing to begin negotiations. Do have a preferred solution. Target BoR meeting in August. Contract has to be done by July. Next phase is IT infrastructure. Same general process but it may be different stakeholder committee.

Teague – we’re attempting to bring services up to Tier 3 eventually to match new data center. Been doing facilities work, second power feed is still underway - target is May 2nd. Megawatt generator. Second set of switch gear, which allows us to move towards true A/B power. Most likely a year away. Put into position to not be reliant on any single power feed.

**Item 6: Shared Service Announcement (James Lund)**

James - predecessors - process started ~5 years ago. Working on getting data away from main campus - databank. Issues with networking. New subsystem, have location in Teague and databank. System was designed 7 years ago for existing customers. New implementation has solved some issues. SAP requires annual DR testing as well as regular data verification. Question from Cheryl - is there a need for this type of service, would you be interested in further discussion of strategies, addressing needs you may have. Let Cheryl know. Where does this fit into new data center? This level of service, need to know how much to focus on that strategy. Allison - there is a webpage on new IT website that has a link to cost and to email James with any questions. Two methods for replication - one backs up from College Station to Dallas, the other is give you a target locally, push anything, we replicate it for you. Cheryl - would not run all the different pieces of software - just have a target for them. Adam - TSM – does this include the license, answer – yes.

**Item 7: Open Discussion (5 minutes)**

Ed – IT Central website has been huge increase in effectiveness. When can we all have our own version? Lacey – we’re moving on it after shutting down older existing sites.

Meeting adjourned 9:45