Item 1: Approval of July 10th, 2014 Minutes
Minutes for the 07-10-14 meeting were approved with no changes.

Item 2: IT Trends / Innovative Activity

Trends -
- Willis - self phishing done by some entities
- Casey - ? control, patch/remote acct mgmt, remote devices - "Desktop Central"
- David - chancellor's summit, Lionel ?, Corpus Christi, online proctoring, using Examinty, private company, four levels of proctoring
- Ed - HP Moonshot program - POC, hybrid extension of blade environment, cartridges specific to environment
- Jeff - link forthcoming, impact of Apple watch in classroom
- Ron - employee processing, I9 forms, device connecting to AD, cache credentials timing out, magic stuff with wi-fi profiles
- Rick Y - webDAM (digital asset mgmt) anyone? Closed Captioning anyone for lecture capture?
  David/Aaron/Scott offered suggestions
- Pete M - live w/ServiceNow -
- Cheryl Cato - google charts, trend mapping tool?
- Andy B - open records requests, increasing amounts of data - storage challenge and redaction - anyone who's done that? looking for advice
- Eric B - opportunity - security conversation at retreat, prepping info for web developers on campus, common problems and how to avoid them
- Mark Stone - UEF rollout of energy power mgmt. next couple of weeks
- Jim Culver - earlier roll-out of campus map, with fall influx of students brought server down, VM beefed up, able to bring up quickly
• Jim Snell - ITS now reporting to Dean of Faculties, close to university contract for Blackboard Collaborate, integrates w/LMS, PollAnywhere on classroom OAL - unsure of implications. Rick Y - used PollAnywhere in VetMed.
• Dan B - SOC in progress, have an accessibility coordinator including CC
• John K - this fall, upgrade Palo Alto appliance - blocks users from malware site, URL filtering. Classroom visioning task force at College Station? grew out of Zachry renovation. Galveston - doing a program of requirements where this would apply
• Allison - became her own TTVN site
• Adam - researchers used external brain interface devices - message passed from India to France over internet using their thoughts

Item 3: Announcements
Adam M. – Project Management Exchange up soon, registration still open

Scott H. - restructuring of Central IT, CIO reports to President, no Provost reporting line. Still some work being done, some cross-over, operationally no changes, just reporting. If service is impacted let Scott know. Considers ITAC very valuable to help w/IT discussions, guidance across campus.

Item 4: Identity Management
Susan Neitsch spoke about: guest account management, DUO, Identity Agent program.

Identity Management Office is here to facilitate, collect, protect identities.

Major logic changes in student data w/HSC consolidation. Expect some major changes this fall in the directory to account for this. Working with Mark Schultz and employee system to move data between that warehouse, on-board employees quicker.

Credentials - multi-factor, esignature, InCommons bronze/silver (federated identity)

Dealing w/regulatory requirements, many sources of data, many laws apply. Wide range of users and different affiliations makes granting access very complex.

Seeking an Identity Management Governance board -

Identity Agent Program - HR Identity Agents launches Sept 30th (they will be able to create records, add roles to existing). IT Identity Agents launches with DUO deployment (password resets, DUO support).

Presenting on HR agent at 9/30 fall HR Liaison meeting

DUO - still in contract phase, lawyers reviewing a two word change, it has been signed. Envision this as more a technology change as it is similar processes. Cheryl - all else done, just waiting on the lawyers. Documentation and communication for customers pending. They will be working with previous pilot groups participating in the agent programs. CIS focus on NetID. Tom - DUO is about integration, AD integration possible but depends on where credentials live, AD population size will affect when they can do this for departments. Integrations for RADIUS, RDC, Citrix, etc. servers and services. Load test scheduled w/new version of CAS end of Sept, verify this before general release. Adam asked Question about opt-in or mandatory - Tom replied phase in with high value targets but made available to anyone who chooses to opt-in. Aaron asked, Are there options for creating own population groups, add attributes, etc.? Tom answered - DUO does not work for desktop logins, need to be cautious not to overload users with registration (DUO) for multiple sets of credentials. Options to handle specific departments needs if population segment can be identified, potential for file uploads.
**Item 5: ITAC Retreat recap**

Top 10(11) items from EduCause - converged with items from Deloitte recommendations. Discussed how they were relevant and applied to TAMU.

Arrived on multiple "clouds" of issues, filtered that down to ~12 items and then voted on most important. We came up with a top five. Top four were at the top and standardization was deemed important enough to consider addressing.

**Item 6: Committee Recap**

**Commodity Centralization Sub-Committee** - Henrik – exploratory group submitted a recommendation, in general one committee can’t look at the wide range of topics. The recommendation is to form committees for specific topics and pursue from there - a two stage process. Formal recommendation is in the wiki. Adam proposed creating a sub-committee based on exploratory recommendation, Ed seconded the motion. The sub was formed with Jim Rosser agreeing to chair. Vince R, Andy B. and Chad B. volunteered with Jim C. and Eric as maybes.

**Communications Sub-Committee** - David – updated what was discussed and posted to the wiki. Committee decided to move forward with the following members - Lacey, Bill, David, Ed, Allison, Ron. The committee may need to shift focus, possibly add an agency member?

The ITAC went into Overtime -

**Funding Sub-Committee** - Carl

Charge to propose -

1. look at what peers are doing, other Tier I institutions.
2. Identify sources of funding (categorize)
3. Work w/consolidation (Centralization) services committee

Expected time frame to return a set of recommendations by December. We'll have a draft posted to the wiki and approve at next ITAC.

Committee members - Carl, Becky

Pete's comments - must have a proposal by February because the budget is set for September by then. Pete will advise committee but not serve on the committee, functionally a SME.

Vince - consider adding 2nd piece, help w/CIO reviews - use a categorization of funding (research, teaching, ..)

**Governance Sub-Committee** - Adam

Recommendations are posted in the wiki, output similar to what was produced with the Essential Elements document.

Committee members - existing members will serve. Adam Mikeal, Juan Gonzalez, Aaron Brender, Andy Bland, John Kovacevich

Ed - when do we bring in input from non-IT people? Discussion considered this a good idea but may already be covered with 5th bullet in recommendations.

Insure we communicate this recommendation to a broader model. This committee will need to work closely with the Centralization Sub-Committee.

Adam proposed formation, Bill seconded, voice vote approved.
Item 7: Open Discussion
The meeting adjourned at 10:23 a.m.