IT Advisory Committee
February 5th, 2015
8:30-10:00 a.m.

Please sign in:

<table>
<thead>
<tr>
<th>Members</th>
<th>Regular Attendees</th>
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<tr>
<td>Chad Ballenger</td>
<td>Kevin Davis</td>
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<td>Dan Basile</td>
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<td>Erick Beck</td>
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<td>Andy Bland</td>
<td>Brad Hoover</td>
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<td>Aaron Brender</td>
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<td>Casey Bryan</td>
<td>Tom Lyster</td>
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<td>Becky Carr</td>
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<td>Bill Chollett</td>
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<td>Jim Culver</td>
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Also in Attendance: Carl McKneely, Joey Harnson(?) for Dan Basile, Allan Baron (UPD)

**Item 1: Approval of Minutes (5 minutes)**

Clarification of Syncplicity pricing in the minutes - accepted with no other changes. I have a request in to Danny Miller for clarification.

**Item 2: IT Trends / Innovative Activity (10 Minutes)**

Ed - Reviewing Basecamp for PM in IT, SugarCRM as a CRM solution, also looking at something from Admitter.com used to be an admissions program but can possibly use it for small projects another demo pending will invite ITAC

David - working within division on card swiping - applications, metrics we get from it, setting up a service design, reports we can get from it, ability to rapidly check-in many people

Rick - proximity fobs already in use, moving to start using them for login/logout

Andy - pilot program for incoming freshman/transfers to upload their ID card photos, 54 of 250 it was offered to uploaded, 75% success rate, goal is to speed check-in

Adam - FCC ruling on ISP as Title II carrier

Lacey - Anthem insurance cyber-breach

John - EduCause, article this week about active learning classrooms, considering that for new classrooms they’re building

**Item 3: Announcements (10 minutes)**

Reminder of tech-summit dates

**Item 4: Departmental Outreach (20 minutes)**

Lieutenant Allan Baron - UPD recently went through accreditation, making department operations transparent, using best practices, working to increase community involvement, outreach. Getting
message out with digital signage, bus advertisements - largest issue on campus is theft, very little
violent crime. Opportunities to do security surveys, speak to faculty/staff and students. Specific
programs for crime prevention (e.g. - rape/sexual assault prevention). New body cameras in use -
regular review of use and recordings to improve procedures. Offering services and open to any ideas
for partnerships with departments. Get messages out about simple theft - cellphones, laptops,
backpacks. Also office theft - projectors, digital cameras. Digital Signage has subcommittee for
shared images/graphic design for possible use across campus. Asked about metrics for locations -
collect it and posted on daily crime log. Campus alcohol arrests are typically lowest amongst all SEC
schools. Bike thefts are way down due to bait bike program. Also offer engraving services, very
popular program at the start of the school year - orientations, residence hall move-ins, etc. Contact
Officer Baron for information about what type of and information for security messages. UPD also
brokers Code Maroon alerts and does the required annual Cleary Report - available on their website,
http://upd.tamu.edu  Lieutenant Allan Baron, 862-8125, abaron@tamu.edu

Item 5: Committee Updates (15 minutes)

IT Funding - Carl McKneely submitted a draft report for discussion.
It was suggested the committee look at the per student funding rate where we rank very well.
Committee findings that TAMU does not support central IT like our peers.
Would like feedback, several recommendations made about inconsistencies between us and our
peers.
Find a way to show the net outcome of proposed changes.
We are asking the committee to take a few more weeks to refine recommendations.
Asked to post to Wiki and/or email to the group for further comments.

Item 6: Commodity Centralization Report (25 minutes)

Discuss formation of “software license management”, “active directory” and “single sign-on” -
subcommittees would provide the specific requirements of the centralized service. Provide the plan
for CIS to build/modify the central service.
Software license management - not just order fulfillment but also license tracking, efficiencies in
fulfillment, distributing license codes. We design the service and give the program of requirements.
Motions to form a sub-committee, voted to adopt by voice vote. Members willing to serve - Juan,
Adam, Rick, David and maybe Heinrich have a staff member they can contribute.

Active-directory and Single Sign-on - Asked if these are the same topic? Some discussion whether
the System is already working on this, fairly unknown. In TAMU IT - actively working on AD. Adam -
motion to create two committees, seconded by Ed.

Active-directory - departmental AD, AUTH, Continuum - strategy to link/combine/coordinate. Be sure
we get Scott’s goal - eliminating dozens of AD that don’t talk to each other. David proposed
exploratory to figure out what the deliverables are. Adam suggests sub-committee be formed to do
this exact thing. Voice vote - majority agreed to form a committee.
Issue call via list for nominations, Adam, Jim.

Single sign-on - what does this solve? 2 factor authentication, alternative authentication source.
identity mgmt, role based - need clarification what this is trying to solve. Further discussion on what
we mean by SSO - some way to eliminate the load on our customers and reduce the number of
logins for different systems.
Ed - two things came to mind for SSO - 1 - preparing for the future and 2 - what is our roadmap, what methodology will we support for authentication. Issue across the organization of what tech to look at and what not to look at.
Recommend that all members - try to define this in a couple of sentences, email this to Adam and he will try to collate.
We meet again in 3 weeks and we will revisit.

**Item 7: Open Discussion (5 minutes)**

We were out of time, meeting adjourned at 10:00a.m.